

**LIST OF ISSUES & CONCERNS**

**Appendix "A"**

	<b>Prospective Bidder</b>		<b>Provision</b>	<b>Description</b>	<b>Specification</b>	<b>Appeals/Requests</b>	<b>End-User and TWG's RESPONSE and/or RECOMMENDATIONS</b>	<b>For Bid Bulletin Y/N</b>
1	Advance Solutions Inc.	1	Section III. Bid Data Sheet	SLCC	For this purpose, contracts similar to the projects shall be: a. Supply and Delivery of Laptops and Other IT Equipment b. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids.	We would like to clarify if only laptop is in the contract is it acceptable? Or needed a combination of Laptop and other IT components?  Also is it acceptable if its Desktop and other IT components without Laptop on the contract?	<b>acceptable if only Laptop is in the contract</b>  Desktop and other IT components without Laptop is not acceptable	N
	Advance Solutions Inc.	2	Section VII. Technical Specifications	Quantity	E-Classroom package and Smart TV Package	We would like to request for the exact quantity of each item for each package requirements (Distribution list per item per package) in addition if we can request for the exact addresses of all Divisions (recipients) for this project.	For posting in Bid Bulletin the exact quantity of each package	Y
	Advance Solutions Inc.	3	Annex D	Price Schedule Form	The quantity indicated in the price schedule is per package	We would like to request if you can put exact quantity of items to be bid on the price schedule rather than number of packages? With this price per item will be reflected and can follow the formula provided (Column 4 x Column 9) for the total price delivered final destination (Column 10)	For posting in Bid Bulletin	Y
	Advance Solutions Inc.	4	Section III. Bid Data Sheet	Section 20.1	20.1 (a) Post Qua Documents Certified true copy documents as issued by the certifying/authorized agencies.	We would like request if you will consider certified true copy issued by the supplier instead of the authorized agencies? For the reason that not all authorized agencies, the likes of (Mayors Permit, Philgeps and SEC) are issuing certified true copies of their documents. Since we the supplier had the possession of the original documents, we can certify it and during post qua the department can verify its authenticity versus the original copy	certified true copy is acceptable	N
	Advance Solutions Inc.	5	Section V. Special Conditions of Contract	Annex to the SCC	In case unit/s cannot be repaired within the three (3) day guarantee period, Supplier shall provide service unit/s to avoid school disruption on their equipment utilization, and the unit/s must also be replaced within the maximum of seven (7) calendar days. Service unit/s and replacement must be of the same branding specifications and shall be installed prior to pull-out of the defective or unrepairable unit/s	We would like to request if you can consider five (5) days guarantee period with maximum replacement of fifteen (15) calendar days? This is for the anticipation that we are entering rainy days and also challenges on location of the recipient school. Also to consider that some of the schools are located in the island and may be difficult to each.	acceptable as long as the replacement is in place prior to pull out of units, three (3) days repair is exclusive on the maximum seven (7) calendar days of replacement	N
	Advance Solutions Inc.	6	Section VI. Schedule of Requirements	Delivery Site	Goods shall be delivered and inspected at the Recipient Schools Division Offices, please see Annex "C" for the Allocation List.	We would like to clarify that package will only be supply and delivery on Division offices as stated on Section 6. And no installation will be done on recipient schools?	no installation on schools	N
	Advance Solutions Inc.	7	Section II. Instructions to Bidders	Funds	The source of funding is the GAA 2022 under DCP 2022 Capital Outlay (Continuing Fund). Pursuant to NBC No. 590, the funds for this project shall be valid for release, obligation, and disbursement until December 31, 2023, subject to any subsequent issuance to this effect.	We would like to clarify if this means project should be completed and paid within December 31, 2023?	Delivery requirements and documentation completed within the prescribed period	N
	Advance Solutions Inc.	8	Section III. Bid Data Sheet	General Specifications	Bid Data Sheet Section 20.1 (Post qualification Requirements) letter F and Technical Specifications General Requirements Item number 5  The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding and shall provide the following:  1. Signed notarized contract agreement between the bidder and authorized service partner. 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details.	We would like to request if we can submit additional documents for service partners during Post qualification? Kindly take into consideration that renewal of business permits to majority of the service partners happens 3rd quarter of the year	Please refer to Bid Bulletin No. 1	
	Advance Solutions Inc.	9	Section VII. Technical Specifications	Smart TV	Technical Specification General requirements under Smart TV Package Item 1 and 2  The brand or product manufacturer must be: • ISO 9001:2015 certified. • ISO 14001:2015 certified (Environmental Management System)  For International Product • CE (Conformité Européenne) or Equivalent • FCC (Federal Communications Commission) or equivalent • Energy Star or its equivalent For Local Product • PS License and ICC certificate • NTC Certificate • New Philippine Energy Label certificate or equivalent	We would like to clarify as this is stated on general requirements is this also applicable to HDD requirement or for Smart TV only?	all the certifications and compliance are stated per item in the Technical Specifications	N
	Advance Solutions Inc.	10	Section VII. Technical Specifications	Memory	Technical Specification Item 1: Laptop Memory: 8GB DDR4 3200 Mhz	We would like to request if you can consider 2 x DIMM slot instead of 1 as per requirement this specs will protect your data in case of failure / defects on the future	as long as the total memory is 8GB. Two DIMM slots are acceptable	Y
	Advance Solutions Inc.	11	Section VII. Technical Specifications	Weight	Technical Specification Item 1: Laptop Weight: Max 1.8Kgs	We would like to request if you can consider max 1.6Kgs instead of 1.8Kgs?	Maximum is 1.8kgs	N
	Advance Solutions Inc.	12	Section VII. Technical Specifications	Mouse and Headset	Technical Specification Mouse and Headset	We would like to clarify if this requirement should be the same with the brand of the laptop? If not, do we need to provide all certificates, ISO and all other compliance requirements the same with the laptop?	no need for mouse and headset	N
	Advance Solutions Inc.	13	Section VII. Technical Specifications	External Hard Drive	Technical Specifications External Hard Drive Case Materials: Durable anti-shock rubber/blastic case	We would like to clarify if you can consider additional minimum requirement of MIL Grade Standard? This will be beneficial and advantageous to the Department or this will secure and guaranteed durability and longevity of the Hard Drive.	Specification is minimum you may provide MIL Grade certification but not a requirement	N
	Advance Solutions Inc.	14	Section V. Special Conditions of Contract	SCC	SCC under warranty  A one-year comprehensive warranty shall be applied to the laptop batteries and optical mouse, and three years for the IT Equipment package including networking peripherals and for operation and maintenance of all licensed software products. The said warranty period shall reckon from the date of issuance of the Certificate of Final Acceptance by the DepEd that the delivered Goods have been duly inspected and accepted (i.e. final acceptance).	We would like to clarify if warranty of headset is one year comprehensive same with optical mouse?	one year warranty for headset is required	N
	Advance Solutions Inc.	15	Section VII. Technical Specifications	Copy of Software	Technical Specification Other Requirements • in USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder)	We would like to request if you will consider that content of USB to be submitted will only be for OS recovery excluding the training video? this training video will need and consume higher capacity which may not be supported by the flash drive USB and also this training video requirement is already loaded inside the 5TB Hard Disk drive item.	only OS recovery will be the content of the USB, training videos will be installed in the External HDD and a back up copy thru ICTS link. (DepEd will provide link as storage during the implementation )	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	Advance Solutions Inc.	16	Section VII. Technical Specifications	Connectivity	Technical Specification Smart TV Connectivity: 1 x USB Ver 3.0	We would like to request if you can consider USB Ver 2.0? Most commercial model of Smart TV are using USB 2.0 for this is the standard that have enough bandwidth for sharing of photos and videos. USB 3.0 mostly used for faster data transfer which is not intended on smart TV but on computers and laptop. In addition, for this better and more brands can participate on this.	refer to Technical Specifications (as is)	N
	Advance Solutions Inc.	17	Section VII. Technical Specifications	Connectivity	Technical Specification Smart TV Connectivity: USB 3.0 port must be compatible with offered external hard drive connectivity/ cable	We would like to clarify that this USB 3.0 is for compatibility and not an additional USB 3.0 port?	Dedicated USB 3.0 port for external HDD connectivity	N
	Advance Solutions Inc.	18	Section VII. Technical Specifications	Smart TV	Technical Specification Smart TV For Local Product • PS License and ICC certificate	We would like to request that for local product of Smart TV certificate it must be PS License OR ICC Certificate.? The reason is that local Smart tv that are manufactured locally only bears PS mark from DTI. and ICC certificate is only required/intended for products that undergoes Importation.	For local Product: only PS mark is required	N
	Advance Solutions Inc.	19	Section VII. Technical Specifications	Certification	Technical Specification Laptop Other requirements: an international (marketed globally) brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice.	We would like to clarify if proof of 10 years selling means every year, we will show proof of selling (from 2013 – 2023)?  In addition, for 3 other countries as proof, since they have a privacy law and are bound to different laws which may restrict brand manufacturer to provide proof of selling to different agencies, with that may we request if you can consider in lieu of this, a certificate from a trusted third party Corporation which has global market intelligence for the Information Technology (IT) telecommunication and consumer technology markets which has the data to prove total number of sold unit per year of the brand worldwide and they can also provide data on a per country basis on the last ten (10) years.	Not necessarily. The product must be in the market with proof of selling within the past ten (10) years (since 2013).	Y
	Advance Solutions Inc.	20	Section VII. Technical Specifications	Certification	Technical Specification Laptop Other requirements: offered internationally with a product distribution certificate issued by the brand manufacturer.	We would like to clarify what kind of distribution certificate is needed? May we request if you have sample certificate of this or template for bidders to follow?	refer to terms of reference	N
	Advance Solutions Inc.	21	Section V. Special Conditions of Contract	Annex to the SCC	Training Videos • Part 3: Troubleshooting & System Restoration / Backup • How to install and set up Operating System (OS), software, Anti- Virus, and necessary drivers to run the PC.	We would like to clarify what Anti-Virus are we referring to? Is this part of the requirement or to be provided by DepEd?	any anti virus program as included or added in the system. Suppliers responsible for the anti virus	N
	Advance Solutions Inc.	22	Section VII. Technical Specifications	Applications Software	Technical Specifications Application Software	May we request for an estimate capacity for the applications to be installed and loaded with the laptop (MS office, Intune, Learning resources and starbooks)?	estimated capacity to be determine during implementation	N
	Advance Solutions Inc.	23	Annex B.1	Test Parameters	Annex B.1 Test Parameter 2 Laptop PROCESSOR CORE:  If 4-Core & 8-Thread 8MB cache or If 6-Core & 12-Threads 6MB cache RAM: 2 X 4GB DDR4	May we request to allow also validation of processor number of cores, threads, Cache size and Memory size under Windows Operating system Task Manager, performance Tab? This is for the reason that BIOS mainly display the summary or model of Processor but do not include detailed specifications.  In addition, may we also request to update the specs of processor in laptop step 2 test parameter (Same with TOR) and memory capacity 1 x 8GB or 2 x 4GB?	will use third party app to validate technical specifications.  Test parameters to be updated parallel to TOR	Y
	Advance Solutions Inc.	24	Annex B.1	Test Parameters	Annex B.1 Laptop Test Parameter 4  The combined hard disk capacity of (local C), (local D) and (local E) should not be below 480GB.	May we request to lower down usable/formatted storage capacity from 480Gb to at least 475 GB? This is for the reason that as per actual usable/formatted capacity for a 512gb storage under windows OS, display only at around 475 - 476 GB capacity.	The combined hard disk capacity of (local C), (local D) and (local E) should not be below 475GB as formatted.	Y
	Advance Solutions Inc.	25	Annex B.1 Annex B.2	Test Parameters	Annex B.1 Laptop Test Parameter 5 Annex B.2 Smart TV Test Parameter 2	May we request to change the parameter from High Contrast Black and High Contrast White to Solid Black and Solid White? upon checking with Passmark Monitor Test setting, no High Contrast Settings test available for Black and White	will use the passmark test parameter monitor test	N
	Advance Solutions Inc.	26	Section VII. Technical Specifications	Copy of Software	Technical Specification Other Requirements • in USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder)	We would like to clarify if the USB Flash drive requirement is 1 unit per item or 1 unit per package of E-classroom?	- One (1) USB per eLearning Cart package - One (1) per Division Office (thru ITO) - Two (2) Central Office (thru ICTS)	N
	Advance Solutions Inc.	27	Annex B.2	Test Parameters	Technical Specification SMART TV Display Size Min 55" Testing Parameter B.2 1. Measure the Smart TV diagonally Display size min 55"	We would like to clarify if the measurement for 55" will include the bezel or just the active display? If active display may we request if you will consider a min 54.5" display? Because if you will check all Brand Manufacturer of TV there are no exact 55" for active display screen but if you will measure active display plus bezel we can comply for 55".	active display is 55"	N
2	Annex Digital, Inc.	28	Section III. Bid Data Sheet	Eligibility	For this purpose, contracts similar to the projects shall be:  a. Supply and Delivery of Laptops and Other IT Equipment  b. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. 1.19	Given numerous questions pertaining to the definition of SLCC, avoid confusion and to allow for better participation of other interested bidders, may we request for your consideration that the definition of similar project shall be re-phrased to:  a. Supply and Delivery of Laptops and/or other IT Equipment related to the project (i.e. computers, desktops, servers, routers and storage systems)?	Please refer to Bid Bulletin No. 1	Y
	Annex Digital, Inc.	29	Section I. Invitation to Bid	Item 9	Bid opening shall be on August 2, 2023, 8:00 A.M. at Bulwagan ng Karunungan, Ground Floor, Rizal Building, DepEd Complex, Meralco Ave., Pasig City. Bids will be opened in the presence of the bidders' representatives who choose to attend the activity.	May we request to extend the bid submission to at least August 16, 2023, 8:00 A.M. at Bulwagan ng Karunungan, Ground Floor, Rizal Building, DepEd Complex, Meralco Ave., Pasig City. The request for extension is mainly due to the following:  Recent unforeseen Government holiday brought about by the SONA that will automatically move the official receipt of queries to 26 July 2023 from 25 July 2023  To allow the Bids and Awards Committee ample time to reply to the numerous queries raised during the pre-bid. Subsequently, this would also allow bidders ample time to adjust the bid preparation in accordance with the latest bid bulletin	Please refer to Bid Bulletin No. 1	Y
	Annex Digital, Inc.	30	Section V. Special Conditions of Contract	Annex to the SCC	5. The supplier will be requested to provide the Company profiles and at least two active Technical Support contact details in every authorized service center/s. Mobile numbers must be different from the main telephone number of the company and must be operational at least 8 hours/day and 5 days/week (business hours and days).	May we clarification on the required Company "Profiles"  Is this referring to the bidder's company profile indicating the list of Authorized Service Centers nationwide?  Therefore, the supplier does not need to submit "company profiles" of the authorized service center	this refers only to the authorized service centers	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	Annex Digital, Inc.	31	Section VII. Technical Specifications	Operating System	A. BATCH 2022-01: E-LEARNING CART PACKAGE Operating System: Windows 11 Pro Education ("Shape the Future") SKU	This is a special version of Microsoft that will require Letter of Eligibility from Department of Education to standardize the pricing and product key from Microsoft Head office.  Is it possible to issue the Letter of Eligibility with the soon to be issued bid bulletin instead of "upon NOA" as discussed during the pre-bid? This would allow the eligible bidders prepare with certainty an accurate bid price proposal	Letter of Eligibility will be provided to the winning bidder	N
3	GSA Tech, Inc.	32	Section VII. Technical Specifications	Operating System	A. BATCH 2022-01: E-LEARNING CART PACKAGE Operating System: Windows 11 Pro Education ("Shape the Future") SKU	Request to Reconsider the Operating System Requirement and Intune Application Requirements in the Procurement of Supply, Delivery, and Maintenance of DCP E-Classroom Packages 2022	DepEd has long been using ICT equipment utilizing Microsoft Windows as the operating system. These have been used by DepEd teachers and learners for teaching and learning, and by Central Office, Regional Office, School Division Office for governance and operation process. The procurement of DCP 2022-2023 with Windows as OS would ensure the continuity of effective and efficient teaching, learning and service of DepEd and it is consistent with the existing ICT equipment inventory.	N
4	Intel	33	Section VII. Technical Specifications	Processor	10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed OR 6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.3GHz with Turbo Speed	Removal of Processor Base Speed/ Frequency from the technical requirements	processor specifications is minimum, bidders may offer higher base speed	N
5	Millennial Tech Computer and Office Supplies	34	Section III. Bid Data Sheet	Post-Qualification	Submission of Samples: In addition to the documentary requirements to be submitted during post qualification as provided under ITB Clause 20.1, the bidder/s having the Lowest Calculated Bid/s shall submit a sample item/unit within the lot/s being bid, as follows:  Batch 2022-01:eLearning Cart Package/ Two (2) Laptops Two (2) Mouse Two (2) Headset One (1) Smart TV One (1) Wireless Router One (1) Charging Cart One (1) External Hard Disk Drive  Batch 2022-02:Smart TV Package/ One (1) Smart TV One (1) External Hard Disk Drive	This letter is to formally ask for clarification for the project Supply, Delivery, and Maintenance of DCP E-Classroom Packages 2022. Specifically on the number of quantities per item listed in a package. Please see list of items below if correct.  Package 1: eLearning Cart Package 1 unit Laptop 1 unit Mouse 1 unit Headset 1 unit Smart TV 1 unit Wireless Router 1 unit Charging Cart 1 unit External Hard Disk Drive  Package 2: Smart TV Package 1 unit Smart TV 1 unit External Hard Disk Drive	please refer to the Submission of Samples	N
6	Multifocus Corporation	35	Section III. Bid Data Sheet	SLCC	For this purpose, contracts similar to the projects shall be: a. Supply and Delivery of Laptops and Other IT Equipment b. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. p.19	We would like to put emphasis on the "Supply and Delivery of Computer Equipment," as discussed during the Pre-Bid Conference to ensure that the similar / completed contract is at the 'same level of difficulty' as the current procurement and to ensure for the competencies required to be able to promptly fulfill the obligations for the project.	Please refer to Bid Bulletin No. 1	Y
	Multifocus Corporation	36	Section VII. Technical Specifications	Copy of Software	Technical Specification  • in USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder)	Recovery Software files are to remain intact, for it to be usable in case of need. Putting the same together with Training Videos are not recommended for they could cause the Recovery Software to become corrupted and be rendered useless.  We would also like to clarify if the Bidder is to supply the subject USB Drives on a per laptop or per package basis.	only OS recovery will be the content of the USB, training videos will be installed in the External HDD and a back up copy thru ICTS link. (DepEd will provide link as storage during the implementation ).  - One (1) USB per eLearning Cart package - One (1) per Division Office (thru ITO) - Two (2) Central Office (thru ICTS)	N
	Multifocus Corporation	37	Section VII. Technical Specifications	SSD Partition	Drive C (System & Applications), Drive D (Recovery) and Drive E (Data)	Since Drive D is intended as a Recovery Partition, we highly recommend that it should not be readily accessible nor visible to the End-User to prevent unnecessary intentional or unintentional tampering, ensuring for the proper protection of the files and file components, thereto, and guarantee that the same would be functional, when needed.  Henceforth, we would also like to request that the SSD Partitioning be labeled as: Drive C (Systems and Applications); and Drive D (Data), since when 'Hidden,' the Recovery Partition will no longer be visible and will no longer be assigned a Drive Letter by the Operating System	as is per terms of reference	N
	Multifocus Corporation	38	Section VI. Schedule of Requirements	Delivery Period	Within one hundred twenty (120) calendar days from the date of the receipt of the Notice to Proceed (NTP)	Considering that the project no longer has the Third Party Logistics (3PL) Provider by DepEd, as before, and that the Supplier is to deliver, individually, to the DepEd Division Offices, we would like to request that the said Delivery Period be, for practical purposes, reasonably lengthened to Two Hundred Ten (210) Calendar Days.	as is per terms of reference in the delivery period	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
7	RDY3 General Merchandise	39	Section VII. Technical Specifications	Security Features	WPA2-Personal WPA2-Enterprise	Can we replace <b>WPA2-Enterprise with WPA3</b> , as WPA2-Enterprise is most used in business environments and it's more complicated to set up as it should only be used with Radius server. If the agency wants added security, why don't we add the WPA3 as it is the new generation of WPA that has better security features.	Revised Specifications stated as follows: WPA2-Personal WPA2/WPA 3	Y
	RDY3 General Merchandise	40	Section VII. Technical Specifications	Headset	Over-the-Head with earpads 3.5mm audio jack connection	If the headset will be used for online / remote classroom set-up, why don't we add microphone on the headset?	Headset should have microphone as an additional requirement	Y
	RDY3 General Merchandise	41	Annex B.1	Test Parameters	The combined hard disk capacity of (local C), (local D) and (local E) should not be below 480GB.	In regards with the SSD remaining storage capacity it cant be 480GB. May we request to take it out as different brands differ with the remaining capacity some are 460 Gb some are 475 GB but not 480GB simply because common programs like Windows, some old versions of macOS, and other operating systems use the binary number system. In the binary format, 1 GB amounts to 1024 MBs, not 1000 MBs. Computers work the binary numeral system. For the sake of consumers' understanding, data storage companies label their products in the decimal system. This means that if a device is labeled as one megabyte which is equal to 1,000,000 bytes, in the computer, this one megabyte is 1,048,576 bytes, GBs, and TBs are the units used to express the capacity of storage devices. 'Bit' is the smallest entity used to measure the capacity of storage devices, and 8 bits make up a 'byte' while 1000 bytes make up a kilobyte (KB). All computer systems work on <u>binary math</u> and represent base-2 amounts which means there's an increment of 2 to the 10th power or 1,024 in each level, that is:  So, manufacturers rate the drive capacities based on the standard base-10 numbers, which means that one KB is 1000 bytes, one MB is 1000 KB, and one GB is 1000 MB. If you buy a hard disk of 512GB, it contains 512 * 1000 * 1000 * 1000 = 512,000,000,000 bytes of space. But for your computer, a KB is 1024 bytes, an MB is 1024 KB, and a GB is 1024 MB. This means that your hard drive of 512,000,000,000 (512 GB) will be shown as 512,000,000,000 / (1024*1024*1024) = 476.83 GB in the PC. The reason also is some hidden partition on the drive for proper functioning	The combined hard disk capacity of (local C), (local D) and (local E) should not be below 475GB as formatted.	Y
	RDY3 General Merchandise	42	Section VII. Technical Specifications	Certification	An international (marketed globally) brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice. "	Can we also use or provide <b>Notice of Award and Completion Certificate</b> as an additional option from Purchase Order/Contract or Official Receipt/Sales Invoice that is indicated in the bidding documents.  Can we also use "PC" invoice of ours as it is also a computer as what the laptop is.  "Brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening" what if we will submit Purchase Order/Contract or Official Receipt/Sales Invoice more than 10 years prior to the scheduled date of bid opening will be allowed?	The bidder must show proof of the product that it has been in the market for ten (10) years or more prior to the bid opening in the form indicated in the bidding documents	Y
	RDY3 General Merchandise	43	Section VII. Technical Specifications	Applications Software	• Latest Available Microsoft Office Note: Installer and license key to be provided by DepEd • Other applications to be provided by DepEd o InTune o National Education Portal – Learning Resource (LR) Portal o Starbooks	Do we need to have the additional application installed in the testing laptop upon the post qua?	DepEd applications and softwares are not required in the testing of Laptops during post qualification	N
	RDY3 General Merchandise	45	Section VII. Technical Specifications	Ports	• 1 x USB – Type C • 2 x USB 3.0 or 3.1 • 1 x Combo Audio jack • 1 x HDMI or Micro HDMI (USB conversion / extension / adapter are not allowed)	Relax to 1 x usb 3.0	as is refer to technical specifications	N
	RDY3 General Merchandise	46	Annex B.1	Test Parameters	Annex B.1 Test parameter No. 2 2 X 4GB DDR4	2 X 4GB DDR4 <b>or 1 x 8GB DDR4</b>	will update the Test parameter to a total of 8GB memory, and refer to technical specifications	Y
	RDY3 General Merchandise	47	Section VII. Technical Specifications	Certification	an international (marketed globally) brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice	Can we use commercial invoice and packing list as proof of selling?	The bidder must show proof of the product that it has been in the market for ten (10) years or more prior to the bid opening in the form indicated in the bidding documents	Y
	RDY3 General Merchandise	48	Section VII. Technical Specifications	Processor	Processor: 10 cores	Relax to 8 cores	as is refer to technical specifications	N
	RDY3 General Merchandise	49	Section VII. Technical Specifications	Processor	Processor: 1.3GHz Base Speed, 4.4GHz with Turbo Speed	Relax to 4.4GHz with Turbo Speed	as is refer to technical specifications	N
8	Seagate	50	Section VII. Technical Specifications	Weight	External Hard Drive  Weight 205 - 350 g	As raised at the pre-bid conference held on July 21, 2023, we would like to ask your good office to consider easing and expanding the range of the External Hard Drive's weight to a maximum of 400grams, pages 54 and 57 in the Technical Specification. This would give the STB of hard drive more protection and durability as both the hard drive and external enclosure with shock proof protection contribute to the overall weight of the device	External Hard Drive  Weight 205 - <b>400 g</b>	Y
9	Switch	51	Section VII. Technical Specifications	Operating System	A. BATCH 2022-01: E-LEARNING CART PACKAGE  Operating System: Windows 11 Pro Education ("Shape the Future") SKU	Clarification Regarding Operating System Requirement in Bidding Documents	DepEd has long been using ICT equipment utilizing Microsoft Windows as the operating system. These have been used by DepEd teachers and learners for teaching and learning, and by Central Office, Regional Office, School Division Office for governance and operation process. The procurement of DCP 2022-2023 with Windows as OS would ensure the continuity of effective and efficient teaching, learning and service of DepEd and it is consistent with the existing ICT equipment inventory.	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
10	AMD	52	Section VII. Technical Specifications	Processor	10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed OR 6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.3GHz with Turbo Speed	I would like to respectfully request if the committee can ease Turbo Speed from 4.3GHz to 4.2GHz as well as the Base Speed from 2.3GHz to 2.0GHz based on the technical specifications of the CPU (Processor)  Requested Specs 6 Cores 12 Threads 16 MB Cache 2.0GHz Base Speed 4.2GHz Turbo Speed  We list down the benefits as follows: Provide more options and platform designs from which laptop brands and partners can draw from to bid on the AMD Ryzen CPUs Facilitate more offerings from OEMs so that DepEd has the opportunity to derive maximum savings through the competition generated amongst vendors and partners	as is refer to technical specifications	N
11	Gr8 Merchandise and Trading	53	Section III. Bid Data Sheet	SLCC	For this purpose, contracts similar to the projects shall be:  a. Supply and Delivery of Laptops and Other IT Equipment  b. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. p.19	After careful review of the bidding criteria, our team believes that an amendment to the aforementioned criterion would contribute to increased competitiveness and allow more bidders to qualify for the project. Therefore, we respectfully request the Department of Education's consideration to modify the said criterion to "Supply and Delivery of Laptops or Other IT Equipment".	For this purpose, contracts similar to the projects shall be:  a. Supply and Delivery of Laptops and Other IT Equipment <b>b. Supply and Delivery of Laptops</b> c. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. p.19	Y
	Gr8 Merchandise and Trading	54	Annex B.1	Test Parameters	BIOS	Our concern arises due to discrepancies found in the specifications, specifically regarding the processor between what is written in the bid documents and what is stated in the Post Qualifications Physical Evaluation form (Annex B.1) under the Laptop BIOS Section.  In the bid tender offer, we have meticulously presented our proposal with a specific model and corresponding specifications, including the processor information as per the provided bid documents. However, during the post-qualification process, we noticed that the specifications listed in the Laptop BIOS section in Annex B.1 differ from the initial bid submission	will use third party app to validate technical specifications.  Test parameters to be updated parallel to TOR/Technical Specifications	Y
	Gr8 Merchandise and Trading	55	Section VII. Technical Specifications	Applications Software	• Latest Available Microsoft Office Note: Installer and license key to be provided by DepEd • Other applications to be provided by DepEd o InTune o National Education Portal – Learning Resource (LR) Portal o Starbooks	Clarification regarding the installation and implementation of Microsoft Intune for DepEd applications	Installation and syncing of applications and licenses will be provided by the winning bidder	N
	Gr8 Merchandise and Trading	56	Section VII. Technical Specifications	Cart	Item 4: Charging Storage/ Cart (Laptop)	We suggest obtaining an additional certification for Charging Cart. Specifically, in acquiring a Test Report and other certification for environmental compliance  The Test Report certification will provide comprehensive evidence that our charging carts have undergone rigorous testing, validating their durability, electrical safety, and compliance with relevant industry standards. Other environmental certification, on the other hand, ensures that the materials used in manufacturing the charging carts comply with restrictions on hazardous substances, contributing to environmental sustainability and user safety	requirement is only CE marking for charging cart	N
12	Paradigm Shift Group	57	Section VII. Technical Specifications	Applications Software	• Latest Available Microsoft Office Note: Installer and license key to be provided by DepEd • Other applications to be provided by DepEd o InTune o National Education Portal – Learning Resource (LR) Portal o Starbooks	Reconsider its decision to favor Microsoft or any other products; enshrining a level playing field and that the procurement processes be reviewed so that prerequisites are properly bid out competitively before it is taken in as a requirement for a new program – such as for Cloud and Mobile Device Management (Microsoft Intunes)	Please refer to Bid Bulletin No. 1	N
13	Mugen AI	58	Section VII. Technical Specifications	Cart	Item 4: Charging Storage/ Cart (Laptop)	<b>Safety Certificate:</b> We would like to request additional requirements such as fire safety documentation or safety certification to ensure that the charging cart is indeed safe to use. We would also like to raise our concern that the charging cart should be available in the market with a certain number of years so that we can ensure that it is quality and tested.	requirement is only CE marking for charging cart	N
	Mugen AI	59	Section VII. Technical Specifications	Applications Software	• Latest Available Microsoft Office Note: Installer and license key to be provided by DepEd • Other applications to be provided by DepEd o InTune o National Education Portal – Learning Resource (LR) Portal o Starbooks	<b>MDM solutions and MS Intunes problems:</b> MDM solutions are not plug and play. They need further checking and expertise to release and it does take time to install and sync it. Based on our research it's easy to install however it takes a lot of hours to sync which will take much of our time.	Please refer to Bid Bulletin No. 1	Y
	Mugen AI	60	Section VII. Technical Specifications	Applications Software	• Latest Available Microsoft Office Note: Installer and license key to be provided by DepEd • Other applications to be provided by DepEd o InTune o National Education Portal – Learning Resource (LR) Portal o Starbooks	<b>The subscription is already running without the devices available.</b> If we deliver the devices, is there a possibility that the licence has already expired since it was mentioned that the licence was purchased before the bidding? If we expect the delivery to be around October to November does that mean that it only has a few days left?	Licenses provided and managed by DepEd	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	Mugen AI	61	Section VII. Technical Specifications	Applications Software	<ul style="list-style-type: none"> <li>• Latest Available Microsoft Office</li> <li>Note: Installer and license key to be provided by DepEd</li> <li>• Other applications to be provided by DepEd <ul style="list-style-type: none"> <li>o InTune</li> <li>o National Education Portal – Learning Resource (LR) Portal</li> <li>o Starbooks</li> </ul> </li> </ul>	<p><b>Additional Cost and Delivery Time:</b> The cost of installing such software just like an MDM will be higher since we don't have expertise on it. This is an additional cost for us in terms of hiring additional manpower that are certified for it at the same time transport, accommodation, and food. Which is not accounted for in our computation in delivery. We only have a limited timeline for the delivery, we must order the devices around 60-90 days and deliver it within 30-60 days. If we are to install the intunes application with without proper knowledge it will guarantee the failure of the deployment. We are hoping that DepEd will reconsider Intunes and hopefully remove it to help us ease of the deployment should we have the chance to get it.</p>	Installation and syncing of applications and licenses will be provided by the winning bidder	N
14	Silicon Valley Computer Group Phils. Inc.	62	Section VII. Technical Specifications	Processor	<p>10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed</p> <p>OR</p> <p>6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.3GHz with Turbo Speed</p>	May we request to <b>RELAX</b> the specifications of Base Speed from 2.3GHz to 2.0GHz. The latest processor that we will provide is the latest generation that will have a 2.0GHz base speed	as is refer to the Technical Specifications	N
	Silicon Valley Computer Group Phils. Inc.	63	Section VII. Technical Specifications	Other Requirements	Microsoft authorized Direct OEM Partner with Global Partner Agreement License Confirmation issued by Microsoft to the Manufacturer, that should indicate the model and product being offered to the agency are authentic and the manufacturer was given the right to preinstall and distribute the Microsoft Licenses under the GPA terms.	May we request if we can get the copy of <b>Microsoft Letter of Eligibility soonest possible time.</b>	DepEd will provide to winning bidder	N
	Silicon Valley Computer Group Phils. Inc.	64	Section VII. Technical Specifications	Certification	an international (marketed globally) brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice.	<p>May we request to <b>ADD</b> in the terms of reference, an international (marketed globally) brand <b>product present in minimum 100 countries</b> and has been sold in the Philippine market <b>and</b> at least three (3) other countries for the last ten (10) years prior to the schedule date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice.</p> <p>This will ensure that brand product that will be offered is branded, durable and reliable as marketed in minimum 100 countries or 3 continents. Minimum 5 brands can comply with this 100 countries requirement and can be verified in the internet</p>	as is refer to terms of reference	N
	Silicon Valley Computer Group Phils. Inc.	65	Section VII. Technical Specifications	General Specification	The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding and shall provide the following: 1. Signed notarized contract agreement between the bidder and authorized service partner. 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details. 4. Provide list of authorized service center/s.	The bidder <b>OR the brand manufacturer</b> must partner with at least two (2) authorized service centers (for Laptop <b>OR</b> Smart TV) in different provinces in the regions they are bidding and shall provide the following: 1. Signed notarized contract agreement between the bidder <b>OR the brand manufacturer</b> authorized service partner; 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details. 4. Provide list of authorized service center/s.	as is refer to terms of reference	N
	Silicon Valley Computer Group Phils. Inc.	66	Section 1. Invitation to Bid	Item 9	Bid opening shall be on August 2, 2023, 8:00 A.M. at Bulwagan ng Karunungan, Ground Floor, Rizal Building, DepEd Complex, Meralco Ave., Pasig City. Bids will be opened in the presence of the bidders' representatives who choose to attend the activity.	<p>We would like to respectfully request an extension of the bidding date by at least fifteen (15) days. The reason behind this request is that we have not yet received the supplemental bid bulletin from your office. Having access to this information is crucial for us to make any necessary adjustment to our bid.</p> <p>We believe that an extension of the bidding period will allow all potential bidders, including ourselves, to adequately review and address any changes or additional details that may be included in the supplemental bid bulletin. This will ensure a fair and transparent bidding process for all parties involved.</p> <p>Your consideration of our request is highly appreciated, and we look forward to receiving the necessary information to proceed with our bid preparation.</p>	Please refer to Bid Bulletin No. 1	Y
15	GAP Import and Export Corporation	67	Section VII. Technical Specifications	Applications Software	<ul style="list-style-type: none"> <li>• Latest Available Microsoft Office</li> <li>Note: Installer and license key to be provided by DepEd</li> <li>• Other applications to be provided by DepEd <ul style="list-style-type: none"> <li>o InTune</li> <li>o National Education Portal – Learning Resource (LR) Portal</li> <li>o Starbooks</li> </ul> </li> </ul>	Technical Specifications included items in the Operating System that indicates "Windows 11 Pro Education (Shape of the Future)" and in the Application Software that includes "Intune". These two items significantly erase all other brands in the picture as it clearly specific certain brands in the procurement, which is against the very principle of competitiveness stipulated in the RA 9184	DepEd has long been using ICT equipment utilizing Microsoft Windows as the operating system. These have been used by DepEd teachers and learners for teaching and learning, and by Central Office, Regional Office, School Division Office for governance and operation process. The procurement of DCP 2022-2023 with Windows as OS would ensure the continuity of effective and efficient teaching, learning and service of DepEd and it is consistent with the existing ICT equipment	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	GAP Import and Export Corporation	68	Section III. Bid Data Sheet	SLCC	For this purpose, contracts similar to the projects shall be: a. Supply and Delivery of Laptops and Other IT Equipment b. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. p.19	During the Pre-Bid, it was raised that instead of putting a similar contract in the SLCC as "Supply and Delivery of Laptops and Other IT Equipment", it was requested to change it to "Supply and Delivery of Laptops or Other IT Equipment". By definition, "and" was defined as conjunction connecting words or phrases expressing the idea that the latter is to be added to or taken along with the first. Under the rules on syntax, the conjunctive word "and" denotes a "joinder or union" of words, phrases, or clause; it is different from the disjunctive word "or" that signals disassociation or independence. For purposes of clarification, shall we assume the conjunctive "and" in its ordinary acceptance or should it be interpreted like the disjunctive "or"? To accept the literal interpretation of AND has a significant effect on the definition of similar contracts in the SLCC, hence, a request to revisit the bid docs and introduce a change from the conjunction "AND" to "OR". Similarly, we would like to emphasize the rationale of the law on the requirement of the SLCC as cited by previous GPPB NPMs related to this that a contract shall be considered "similar" to the contract to be bid if it involves goods or services of the same nature and complexity as the subject matter of the project being procured. This requirement should not be interpreted strictly as to unreasonably limit competition and inequitably bar participation of capable suppliers, manufacturers, distributors, and service providers; much more constrain PEs in the performance of their constituent and ministrant functions. Hence, similarity of contract should be interpreted liberally in the sense that it should not refer to an exact parallel, but only to an analogous one of similar category.	For this purpose, contracts similar to the projects shall be: a. Supply and Delivery of Laptops and Other IT Equipment <b>b. Supply and Delivery of Laptops</b> c. completed within seven (7) years immediately prior to the deadline for the submission and receipt of bids. p.19	Y
	GAP Import and Export Corporation	69	Annex B.1	Test Parameters	BIOS	Also, another concern is about certain discrepancies that have arisen concerning the specifications of the offered computer models, particularly the processor specifications, as stated in the bid documents and the Post Qualifications Physical Evaluation Form (Annex B.1 Physical Evaluation Test Parameter Laptop BIOS). However, upon careful review of the documents, we have noticed inconsistencies between the processor specifications mentioned in the bid documents and those indicated in the Post Qualifications Physical Evaluation Form.  I kindly request clarification on whether there is a specific provision in the bidding documents that compels bidders to ensure that the laptop models and specifications offered during the bidding stage must precisely match those presented during the post-qualification physical evaluation. Additionally, I seek guidance on how the apparent discrepancy in the processor specifications will be resolved, and what measures will be taken to ensure fairness and consistency in the evaluation process.	will use third party app to validate technical specifications.  Test parameters to be updated parallel to TOR/Technical Specifications	N
16	Accel Prime Technologies, Inc.	70	Annex B.1	Ports	<ul style="list-style-type: none"> <li>• 1 x USB – Type C</li> <li>• 2 x USB 3.0 or 3.1</li> <li>• 1 x Combo Audio jack</li> <li>• 1 x HDMI or Micro HDMI</li> </ul> (USB conversion/ extension/ adapter are not allowed)	May we humbly request to relax this requirement by revising it to: Ports: <ul style="list-style-type: none"> <li>• 1 x USB – Type C</li> <li>• 2 1 x USB 3.0 or 3.1</li> <li>• 1 x USB 2.0</li> <li>• 1 x Combo Audio jack</li> <li>• 1 x HDMI or Micro HDMI</li> </ul> (USB conversion/ extension/ adapter are not allowed) Not all laptop in the market today has 2 x USB 3.0 or 3.1.	as is refer to technical specifications	N
	Accel Prime Technologies, Inc.	71	Section VII. Technical Specifications	Connectivity	Connectivity: <ul style="list-style-type: none"> <li>• 1 x USB ver. 3.0</li> <li>• 2 x HDMI</li> <li>• Ethernet</li> <li>• Bluetooth</li> <li>• Wi-Fi Support</li> <li>• Built-in wireless screen mirroring</li> </ul> USB 3.0 port must be compatible with offered external hard drive connectivity/ cable	May we humbly request to relax this requirement by revising it to: Connectivity: <ul style="list-style-type: none"> <li>• 1 x USB (ver. 3.0)</li> <li>• 2 x HDMI</li> <li>• Ethernet</li> <li>• Bluetooth</li> <li>• Wi-Fi Support</li> <li>• Built-in wireless screen mirroring</li> </ul> USB (3.0) port must be compatible with offered external hard drive connectivity/ cable All SMART TV in the market today don't use USB 3.0 since the main purpose of the USB port/s is to read the content of external devices.	refer to Technical Specifications (as is)	N
	Accel Prime Technologies, Inc.	72	Annex B.1	Test Parameters	Laptop Storage Hard disk drive must have three (3) partitions for: 1. system (local C) and 2. recovery (local D) 3. data (Local E) The combined hard disk capacity of (local C), (local D) and (local E) should not be below 480GB.	May we humbly request to relax this requirement by revising it to: 4. Laptop Storage Hard disk drive must have three (3) partitions for: 1. system (local C) and 2. recovery (local D) 3. data (Local E) The combined hard disk capacity of (local C), (local D) and (local E) should not be below 470GB. 512GB SSDs has a usable storage of 470GB.	The combined hard disk capacity of (local C), (local D) and (local E) should not be below 475GB as formatted.	Y
17	AMTI	73	Section VII. Technical Specifications	Processor	10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed OR 6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.2GHz with Turbo Speed	May we request for the Intel CPU base speed written in the TOR be removed, as Intel had not released any public document on the base frequency of their mobile CPUs	refer to Technical Specifications (as is)	N
	AMTI	74	Section VII. Technical Specifications	Applications Software	<ul style="list-style-type: none"> <li>• Latest Available Microsoft Office</li> </ul> Note: Installer and license key to be provided by DepEd <ul style="list-style-type: none"> <li>• Other applications to be provided by DepEd               <ul style="list-style-type: none"> <li>o InTune</li> <li>o National Education Portal – Learning Resource (LR) Portal</li> <li>o Starbucks</li> </ul> </li> </ul>	We would like to clarify about the DepEd Image, training videos and other software's required. Will the apps be installed in DEPED Central Office together with the winning bidder, after enabling Win 11 (using official DepEd email addresses to activate the OS)?  Will DepEd send list of name of end-users with email addresses and locations for the activation of Windows 11?	Please refer to Bid Bulletin No. 1	Y

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	AMTI	75	Section VII. Technical Specifications	Copy of Software	in USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder)	May we clarify on the "copy of software" - which pertains to USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder), is the requirement for the bidder to provide an image via USB?  We would like to clarify also if the distribution of USB is per school?	-recovery image that is bootable and capable of restoring the original system state to another hard disk)  USB distribution is as follows; - One (1) USB per eLearning Cart package - One (1) per Division Office (thru ITO) - Two (2) Central Office (thru ICTS)	N
	AMTI	76	Section VII. Technical Specifications	Compatability	To allow integration with future technologies, the brand manufacturer must issue a Certificate of Upgradability.	We would like to check if this line item, "To allow integration with future technologies, the brand manufacturer must issue a Certificate of Upgradability" if it will be accepted, that an upgrade on the ff is acceptable for Deped: - Storage: from 512 GB, upgradable to 1TB GB SSD - Memory: from 8GB (1 module) to 16GB or 32GB (with an additional RAM installed - as the model offered has 2 DIMM slots)	The brand manufacturer must issue a certificate of upgradability on the following components: SSD (base requirement of 512GB to 1TB or higher); RAM (base requirement of 8GB total to 16GB or higher)	N
18	DTM	77	Section VII. Technical Specifications	Cart	Item 4: Charging Storage/ Cart (Laptop)	Clarification Regarding Certification on Charging cart and Installation of Microsoft Software Intune.	requirement is only CE marking for charging cart	N
	DTM	78	Section VII. Technical Specifications	Applications Software	<ul style="list-style-type: none"> <li>• Latest Available Microsoft Office</li> <li>Note: Installer and license key to be provided by DepEd</li> <li>• Other applications to be provided by DepEd <ul style="list-style-type: none"> <li>o InTune</li> <li>o National Education Portal – Learning Resource (LR) Portal</li> <li>o Starbooks</li> </ul> </li> </ul>		Installation and syncing of applications and licenses will be provided by the winning bidder  Please refer to Bid Bulletin No. 1	Y
19	Elite	79	Section VII. Technical Specifications	Memory	Technical Specification Item 1: Laptop Memory: 8GB DDR4 3200 Mhz	Are we allowed to submit one 8GB of Memory instead of two 4GB Memory?	as long as the total memory is 8GB. Two DIMM slots is acceptable	Y
	Elite	80	Section III. Bid Data Sheet	Section 15		Kapag maraming lote ang sinalihan namin, maari po bang magsubmit ng isang technical document para sa lahat ng lote?	Yes. But in the financial proposal, it should be per lot.	N
	Elite	81	Section VII. Technical Specifications	ISO		Ang ISO na kailangan ay ISO ng factory o ISO ng bidder?	please refer to technical specifications for items requiring ISO	N
	Elite	82	Section VII. Technical Specifications	General Specification	Bid Data Sheet Section 20.1 (Post qualification Requirments) letter F and Technical Specifications General Requirements Item number 5	Kapag maraming branch ang Service Center sa various provinces, can we submit one notarized contract and one business permit ng main office lang?	No. The bidder must show/ partner at least two (2) authorized service centers in different provinces in the regions they are bidding for.	N
	Elite	83			The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding and shall provide the following:  1. Signed notarized contract agreement between the bidder and authorized service partner. 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details. 4. Provide list of authorized service center/s.	Kung ang brand ay may service centers nationwide and the brand provides 1 year warranty for each unit, is the contract still necessary? Most brand kasi offers 1 year warranty at irrespective kung saan ang location where the unit was purchased, the brand honors the warranty whenever the service center is located in the Philippines	refer to Terms of reference	N
	Elite	84				Is the submission of the contract for the service center a post qualification requirement or is it to be submitted during bid opening?	Please refer to Bid Bulletin No. 1	Y
	Elite	85				We would like to confirm that the bidder must have at least two (2) service centers in each region that it will be participating in.	"The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding"	N
	Elite	86				In the previous bidding for the DCP, ang requirement for service center ay: Sworn undertaking or a comprehensive after-sales program executed and duly signed by the bidder: (i) to ensure that services for equipment repair, maintenance and other after-sales support shall be made sufficiently available on call not only for the duration of the warranty period but also one (1) year thereafter; (ii) as to the availability of spare parts of the supplied equipment, of the same or better quality, not only for the duration of the warranty period but also two (2) years thereafter; and (iii) the establishment of service centers in the relevant areas of delivery or availability of manufacturer's nationwide on-site support. The requirement for service centers in the previous DCP bidding is more in keeping with allowing the participation of more bidders. Most of the participating bidders are distributors who may not have service centers because the product offered is already covered by one year warranty by the brand. The one-year warranty is honored naman nationwide irrespective where the laptop or TV was purchased.	as is refer to terms of reference	N
20	HP	87	Section VII. Technical Specifications	Quantity	E-Classroom package and Smart TV Package	We would like to request for the exact quantity of each item for each package requirements (Distribution list per item per package) in addition if we can request for the exact addresses of all Divisions (recipients) for this project	Please refer to Bid Bulletin No. 1	Y
	HP	88	Section VI. Schedule of Requirements	Delivery Site	Goods shall be delivered and inspected at the Recipient Schools Division Offices, please see Annex "C" for the Allocation List.	We would like to clarify that package will only be supply and delivery on Division offices as stated on Section 6. And no installation will be done on recipient schools?	no installation on schools	N



Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
HP	89	Section VII. Technical Specifications	General Specification	Bid Data Sheet Section 20.1 (Post qualification Requirments) letter F and Technical Specifications General Requirements Item number 5  The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding and shall provide the following:  1. Signed notarized contract agreement between the bidder and authorized service partner. 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details. 4. Provide list of authorized service center/s.	We would like to request if we can submit additional documents for service partners during Post qualification? Kindly take into consideration that renewal of business permits to majority of the service partners happens 3rd quarter of the year.	Please refer to Bid Bulletin No. 1	Y
HP	90	Section VII. Technical Specifications	Memory	Technical Specification Item 1: Laptop Memory: 8GB DDR4 3200 Mhz	We would like to request if you can consider 2 x DIMM slot instead of 1 as per requirement this specs will protect your data in case of failure / defects on the future	as long as the total memory is 8GB. Two DIMM slots is acceptable	Y
HP	91	Section VII. Technical Specifications	Weight	Technical Specification Item 1: Laptop Weight: Max 1.8Kgs	We would like to request if you can consider max 1.6Kgs instead of 1.8Kgs?	Maximum is 1.8kgs	
HP	92	Section VII. Technical Specifications	Mouse and Headset	Technical Specification Mouse and Headset	We would like to clarify if this requirement should be the same with the brand of the laptop? If not, do we need to provide all certificates, ISO and all other compliance requirements the same with the laptop?	no need for mouse and headset	
HP	93	Section VII. Technical Specifications	External Hard Drive	Technical Specifications External Hard Drive Case Materials: Durable anti-shock rubber/plastic case	We would like to clarify if you can consider additional minimum requirement of MIL Grade Standard? This will be beneficial and advantageous to the Department or this will secure and guaranteed durability and longevity of the Hard Drive.	Specification is minimum you may provide MIL Grade certification but not a requirement	
HP	94	Section V. Special Conditions of Contract	SCC	SCC under warranty  A one-year comprehensive warranty shall be applied to the laptop batteries and optical mouse, and three years for the IT Equipment package including networking peripherals and for operation and maintenance of all licensed software products. The said warranty period shall reckon from the date of issuance of the Certificate of Final Acceptance by the DepEd that the delivered Goods have been duly inspected and accepted (i.e. final acceptance).	We would like to clarify if warranty of headset is one year comprehensive same with optical mouse?	one year warranty for headset is required	
HP	95	Section VII. Technical Specifications	Copy of Software	Technical Specification Other Requirements • in USB format (bootable and capable of restoring the original system state to another hard disk and loaded with training videos in separate folder)	We would like to request if you will consider that content of USB to be submitted only be for OS recovery excluding the training video? this training video will need and consume higher capacity which may not be supported by the flash drive USB and also this training video requirement is already loaded inside the 5TB Hard Disk drive item.	only OS recovery will be the content of the USB, training videos will be installed in the External HDD and a back up copy thru ICTS link. (DepEd will provide link as storage during the implementation )	
HP	96	Section VII. Technical Specifications	Certification	Technical Specification Laptop Other requirements: an international (marketed globally) brand product that has been sold in the Philippine market and at least three (3) other countries for the last ten (10) years prior to the scheduled date of bid opening and must show proof of selling in the form of either; Purchase Order/Contract or Official Receipt/Sales Invoice.	We would like to clarify if proof of 10 years selling means every year, we will show proof of selling (from 2013 – 2023)?  In addition, for 3 other countries as proof, since they have a privacy law and are bound to different laws which may restrict brand manufacturer to provide proof of selling to different agencies, with that may we request if you can consider in lieu of this, a certificate from a trusted third party Corporation which has global market intelligence for the Information Technology (IT) telecommunication and consumer technology markets which has the data to prove total number of sold unit per year of the brand world-wide and they can also provide data on a per country basis on the last ten (10) years.	Not necessarily. The product must be in the market with proof of selling within the past ten (10) years (since 2013).	
HP	97	Section VII. Technical Specifications	Certification	Technical Specification Laptop Other requirements: offered internationally with a product distribution certificate issued by the brand manufacturer.	We would like to clarify what kind of distribution certificate is needed? May we request if you have sample certificate of this or template for bidders to follow?	refer to terms of reference	
HP	98	Section V. Special Conditions of Contract	Annex to the SCC	Training Videos • Part 3: Troubleshooting & System Restoration / Backup • How to install and set up Operating System (OS), software, Anti- Virus, and necessary drivers to run the PC.	We would like to clarify what Anti-Virus are we referring to? Is this part of the requirement or to be provided by Deped?	any anti virus program as included or added in the system. Suppliers responsible for the anti virus	N
HP	99	Section VII. Technical Specifications	Applications Software	Technical Specifications Application Software	May we request for an estimate capacity for the applications to be installed and loaded with the laptop (MS office, Intune, Learning resources and starbooks)?	estimate capacity to be determine during implementation	N
HP	100	Annex B.1	Test Parameters	Annex B.1 Test Parameter 2 Laptop PROCESSOR CORE:  If 4-Core & 8-Thread 8MB cache or If 6-Core & 12-Threads 6MB cache RAM: 2 X 4GB DDR4	May we request to allow also validation of processor number of cores, threads, Cache size and Memory size under Windows Operating system Task Manager, performance Tab? This is for the reason that BIOS mainly display the summary or model of Processor but do not include detailed specifications.  In addition, may we also request to update the specs of processor in laptop step 2 test parameter (Same with TOR) and memory capacity 1 x 8GB or 2 x 4GB?	will use third party app to validate technical specifications.  Test parameters to be updated parallel to TOR	Y
HP	101	Annex B.1	Test Parameters	Annex B.1 Laptop Test Parameter 4  The combined hard disk capacity of (local C), (local D) and (local E) should not be below 480GB.	May we request to lower down usable/formatted storage capacity from 480Gb to at least 475 GB? This is for the reason that as per actual usable/formatted capacity for a 512gb storage under windows OS, display only at around 475 - 476 GB capacity.	The combined hard disk capacity of (local C), (local D) and (local E) should not be below 475GB as formatted.	Y
HP	102	Annex B.1 Annex B.2	Test Parameters	Annex B.1 Laptop Test Parameter 5 Annex B.2 Smart TV Test Parameter 2	May we request to change the parameter from High Contrast Black and High Contrast White to Solid Black and Solid White? upon checking with Passmark Monitor Test setting, no High Contrast Settings test available for Black and White	will use the passmark test parameter monitor test	N
HP	103	Section VI. Schedule of Requirements	Delivery Schedule	Delivery Schedule 120 calendar days	Assumption is 120days is based on delivery to DEPED schools	Delivery is only up to Schools Division Office	N
HP	104	Section VI. Schedule of Requirements	Delivery Schedule		If installation is with bidders responsibility what is the TAT of deped to deliver from Division office to their respective schools to comply with 120days.	no intallations required	N

	Prospective Bidder		Provision	Description	Specification	Appeals/Requests	End-User and TWG's RESPONSE and/or RECOMMENDATIONS	For Bid Bulletin Y/N
	HP	105	Section VI. Schedule of Requirements	Delivery Schedule		Is there a requires delivery from the bidders to the schools	Supplier to deliver up to the Schools Division Office	N
21	Infinite Powertech Scientific Equipment Sales	106	Section III. Bid Data Sheet	Section 19.5	The computation of a prospective bidder's NFCC must be at least equal to the ABC to be bid, calculated as follows: NFCC – [(Current assets minus current liabilities) (15)] minus the value of all outstanding or uncompleted portions of the projects under ongoing contracts, including awarded contracts yet to be started The values of the domestic bidder's current assets and current liabilities shall be based on the latest Audited Financial Statements submitted to the BIR. For purposes of computing the foreign bidders' NFCC, the value of the current assets and current liabilities shall be based on their Audited Financial Statements prepared in accordance with international financial reporting standards. (23.5.1.4a) If the prospective bidder submits a committed Line of Credit, it must be at least equal to ten percent (10%) of the ABC of the lots bid for: Provided, that if the same is issued by a foreign Universal or Commercial Bank, it shall be confirmed or authenticated by a local Universal or Commercial Bank.	In relation to paragraph 6 of ITB Clause 19.5 in the Bid Data Sheet of the Bidding Documents, we respectfully inquire as follows:  What is the meaning of "infused" in the phrase "infused capital investment to support the operation of the local lead partner"?	To ensure that the foreign partner in a joint venture is not a dummy whose assets are not just being utilized for presentation purposes, there has to be proof that it is infusing capital investment through e.g., submission of documents stating that a loan was applied for and approved for the project, issuance of stock the use of which is intended for the project.	N
	Infinite Powertech Scientific Equipment Sales	107			Is there any additional act that needs to be performed by the other partners in a foreign joint venture aside from the formation of the joint venture or is forming a joint venture already considered as infusion of capital investment since this will pool together the assets of the joint venture's?	N		
	Infinite Powertech Scientific Equipment Sales	108			What forms of "capital investment" are allowed to be infused?	N		
	Infinite Powertech Scientific Equipment Sales	109			Why is there a need to infuse capital investment into the local lead partner when the total NFCC of the foreign joint venture will be the same regardless of which joint venture's owns the assets?	N		
	Infinite Powertech Scientific Equipment Sales	110	Section III. Bid Data Sheet	Section 20.1	Quality Product Standard	In relation to sub-paragraph "C" of ITB Clause 20.1 in the Bid Data Sheet of the Bidding Documents, we respectfully inquire as follows: a. Should the international product standard, e.g., ISO, be complied by the Manufacturer/Brand and each product to be used for the implementation of the project or is this ISO certification only required for the Manufacturer/Brand?	please refer to Technical specifications for ISO requirement	N
Infinite Powertech Scientific Equipment Sales	111	Section VII. Technical Specifications	General Specification	Bid Data Sheet Section 20.1 (Post qualification Requirments) letter F and Technical Specifications General Requirements Item number 5  The bidder must partner with at least two (2) authorized service centers (for Laptop and Smart TV) in different provinces in the regions they are bidding and shall provide the following:  1. Signed notarized contract agreement between the bidder and authorized service partner. 2. A valid and current Business permit of the Service Center. 3. Authorized Service center/s contact details. 4. Provide list of authorized service center/s.	To ensure the Department of Education (DepED) for the successful project implementation of the "Supply, Delivery, and Maintenance of DCP E-Classroom Packages 2022", we would like to suggest the submission of Certification from the Brand Manufacturer (Laptop and Smart TV) indicating their full support to a specific bidder on this particular project.  A quality management system (QMS) or ISO 9001:2015 is a system that documents the policies, procedures, and controls necessary for an organization to create and deliver high-quality products or services to customers, and therefore increase customer satisfaction.  The DepEd is an ISO 9001:2015 Certified Government Agency. With the wide project scope of "Supply, Delivery, and Maintenance of DCP E-Classroom Packages 2022", we would like to suggest that the bidder must be an ISO 9001:2015 on "Information and Communications Technology/Academic Equipment to ensure that they have the International Standards for policies, procedures, and controls necessary for an organization to create and deliver high-quality products or services to customers, and therefore increase customer satisfaction.	refer to Technical Specifications and Terms of reference	N	
22	Joneco Tech Marketing Corp.	112	Section VII. Technical Specifications	Processor	10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed OR 6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.3GHz with Turbo Speed	JTMC would like to clarify if we are referring to 12th Gen Core i5 Processor?	10 Cores 12 Threads 12 MB Cache 1.3GHz Base Speed, 4.4GHz with Turbo Speed OR 6 Cores 12 Threads 16MB Cache 2.3GHz Base Speed, 4.3GHz with Turbo Speed	N
	Joneco Tech Marketing Corp.	113	Section VII. Technical Specifications	SSD Partition	Drive C (System & Applications), Drive D (Recovery) and Drive E (Data)	JTMC may we request DEPED required partition for Drive C and Drive D	Drive C (System & Applications), Drive D (Recovery) and Drive E (Data)	N
	Joneco Tech Marketing Corp.	114	Section VII. Technical Specifications	Smart TV	Compliance Standards For Local Product • PS License and ICC certificate • NTC Certificate • New Philippine Energy Label certificate or equivalent	JTMC would like to clarify if the ICC certificate is still required. The reason for the clarification is that if the local brand has already a PS Mark Certificate there is no need to apply for Import Commodity Clearance (ICC). ICC applies only for shipment that has no PS Mark License. ICC is issued as per Bill of Lading / Shipment basis. If the brand don't have a shipment they cannot apply for ICC, while the PS Mark the validity is three (3) years, and the auditing of the product is yearly.	For local Product: only PS mark is required	N
	Joneco Tech Marketing Corp.	115	Section VII. Technical Specifications	Smart TV	Display Size Minimum 55"	JTMC would like to clarify if the 55 inches is the viewable angle or diagonal size of the smart tv. The 55" inch is only widely use for marketing purposes only.	active display is 55"	N